

## Customer Credit Reporting

**Company Name:** Woodhull Community Telephone Company  
**Doing Business As:** Woodhull Community Telephone Company  
**Company Address:** 246 North Division Street, Woodhull, IL 61490  
**Operating Company Number:** 1091

**Credit Reporting Data for Quarter Ending:** September 30, 2003 ▼

### Credit due in accordance with Section 732.30(a);

#### Out of Service More than 24 Hours:

Total dollar amount of all customer credits paid:  
Number of credits issued for repairs - 24-48 hours:  
Number of credits issued for repairs - 48-72 hours:  
Number of credits issued for repairs - 72-96 hours:  
Number of credits issued for repairs - 96-120 hours

Number of exemptions claimed for each of  
the categories identified in Section 732.30(e)

Number of customers receiving alternate  
phone service rather than receiving a credit.

| July   | Aug    | Sept   | Total  |
|--------|--------|--------|--------|
| \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |

### Credit due in accordance with Section 732.30(b);

#### Failure to install Basic Local Exchange Service:

Total dollar amount of all customer credits paid:  
Number of installations after 5 business days:  
Number of installations after 10 business days:  
Number of installations after 11 business days  
Number of exemptions claimed for each of  
the categories identified in Section  
732.30(e).

Number of customers receiving alternate  
phone service rather than receiving a credit.

| July   | Aug    | Sept   | Total  |
|--------|--------|--------|--------|
| \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |

### Credit due in accordance with Section 732.30(c);

#### Missed Appointments

Total dollar amount of all customer credits paid:  
Number of customers receiving credits:  
Number of exemptions claimed for each of  
the categories identified in Section  
732.30(3).

| July   | Aug    | Sept   | Total  |
|--------|--------|--------|--------|
| \$0.00 | \$0.00 | \$0.00 | \$0.00 |
| 0      | 0      | 0      | 0      |
| 0      | 0      | 0      | 0      |